

## FREQUENTLY ASKED SUMMER CAMP QUESTIONS

**1. How do you sign up for field trips?**

Sign-ups for field trips will be posted on the Parent Bulletin Board at various times throughout the week. Space is limited, so sign-ups are on a first-come, first-serve basis. Money for each trip is due the night before the trip by 6:00 p.m. Your field trip payments must be dropped off in the **Field Trip Mailbox** located outside Room 1. RCKC staff may not sign up your children, nor may a child.

**2. Can you wear shoes without backs?**

No! Sandals without backs are not allowed due to safety concerns.

**3. Do you need a lunch on field-trip days if you are signed up for hot lunch?**

Yes! Pack a sack lunch and we will refund your hot-lunch money.

**4. If your child is absent and he/she is signed up for a field trip, is your money refunded?**

Yes! Refunds are given. Refunds are not given if your child misses the field trip due to inappropriate behavior.

**5. Does your child wear his/her swim suit underneath his/her clothes on swim trips?**

Yes! Because our bathroom is not large enough to accommodate all the children to change prior to the departure of the trip. This also allows us to leave in a timely manner.

**6. Are toys from home allowed at Redwood?**

Yes! The staff is not responsible for your child's toys. Damaged or lost toys are not Redwood's responsibility. Label items from home.

**7. What items need to be labeled?**

Everything! Label, label, label all your child's belongings. When you cannot find an item, please look through all the lockers and our lost-and-found located underneath the art files.

**8. Do I pack an a.m. snack?**

Yes! Pack a healthy, nutritious morning snack. We provide their p.m. snack. On hot-lunch days your child needs a morning snack. Packing extra snacks throughout the day is recommended.

**9. Can I pick my child up at the pool on Friday?**

Yes! We take the sign-out sheet to the pool. Call our office before 10:30 a.m. to inform us that your child will be picked up at the pool.

**10. What happens if my child cannot swim?**

We put out a form for parents to return if their child cannot swim and he/she needs extra attention in the pool. We have the non-swimming children put on colored wrist bands to alert the life guards, as well as our staff, that your child needs extra supervision while in the pool.

**11. What days do you serve hot lunch?**

Hot lunch is served on Mondays, Wednesdays, and Fridays. Lunches are \$4 each. We put out a menu for the month for you to fill out and return with your payment.

**12. Will Redwood apply sunscreen on my child?**

Yes! Our staff will assist your child in applying sunscreen. We request that you apply sunscreen in the morning before your child arrives. Please let us know if your child has any skin allergies.

**13. Are floatation devices or life vests allowed on swim trips?**

No! The swimming pools do not allow the children to bring any floatation devices.

**14. What is the fee for swim lesson transportation?**

\$10 per session. Sessions run for two weeks.

**15. Do I need to call Redwood's office if my child is going to be absent?**

Yes! Call our office any time your child will be absent.

**16. Do you grant vacation credits?**

No! Our company policy states that **we do not** give vacation credits.

**17. Do I pay if my child is an alternate on a field trip?**

Yes! Still pay, and if he/she does not end up going, your money will be refunded.

**18. Where are Redwood's emergency relocation areas during an emergency?**

- a. Sunshine Park on Snyder Lane
- b. Rohnert Park Recreation Center

**19. How do I sign up my child for swim lessons?**

- a. Fill out application. Redwood will supply forms.
- b. Make one check payable to Redwood for transportation fee.
- c. Make second check payable to organization for swim lesson fee.
- d. Return all paperwork and checks to Redwood.

**20. Do you supply my child with a lunch if they do not have one?**

No! We call the parent to come bring their child a lunch.